Mastering

Support



UNM Priority Phone Number: 1.855.875.1797 – Educators and Students

Note this phone number is not listed on any website. Please feel free to distribute to UNM Students!

General Student Phone Number: 1.800.677.6337 General Educator Phone Number: 1.800.433.8435

Phone lines open 24 hours a day



Pearson 24/7 Technical Support http://247pearsoned.custhelp.com/

FAQ's, Knowledge Library, Email and Chat Help



Go to any Mastering home page →Educators → Support

Online Training; Implementation Guides; Get Your Students Started

UNM Pearson Contacts

Amber Tuma, Manager, amber.tuma@pearson.com
Natalie Clager, Digital Agent – natalie.clager@pearson.com 800/852-4508 x704
Lisa Moller, Tech Specialist – lisa.moller@pearson.com 720/244-0503

Please contact any of us for help. We can train on MyMathLab and answer any questions you may have.

Please do not distribute above contact information directly to students.